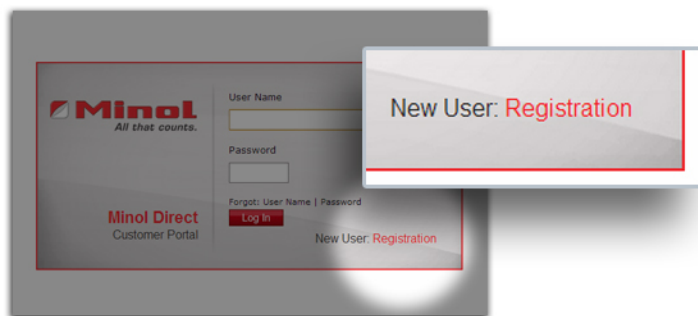


Setting up your online account is easy. Just go to [www.minolusa.com](http://www.minolusa.com) and follow these simple steps:

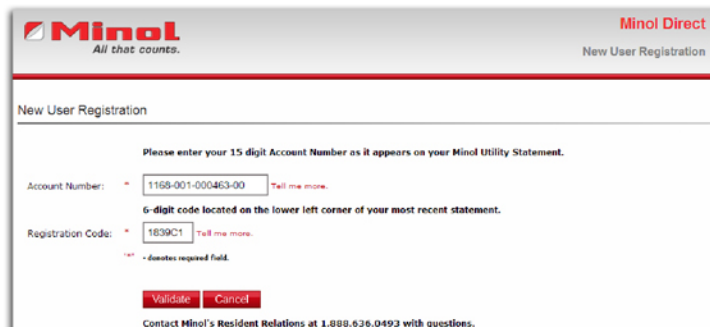
**Step 1:**  
Click "Login"



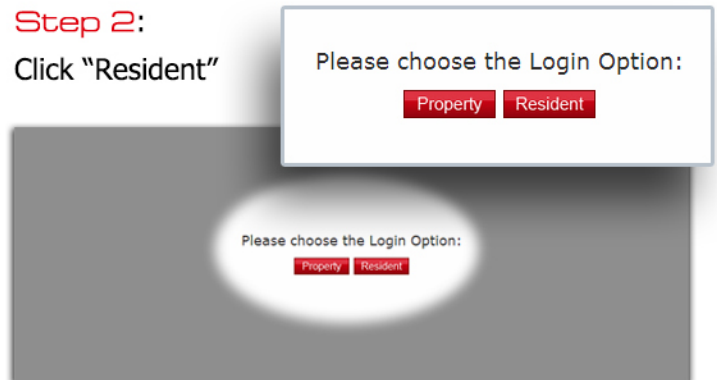
**Step 3:**  
Click on the "Registration" link.



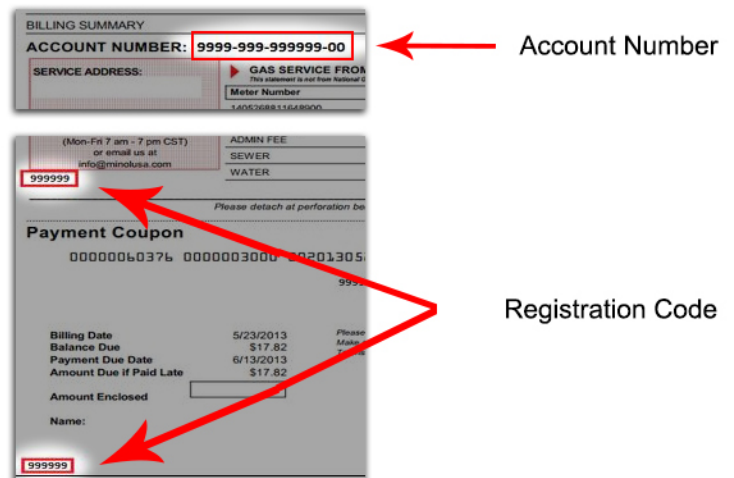
**Step 5:**  
Key in your Account Number and Registration Code, into the New User Registration Screen. Click "Validate" to check for accuracy.



**Step 2:**  
Click "Resident"



**Step 4:**  
Find the Account Number and Registration Code on your last billing statement or postcard.



**Step 6:**  
If correctly entered, user moves on to next screen.

If incorrect Account or Registration is keyed, an error message appears prompting user to re-enter information.

From initial registration, the screen shows Minol's Resident Relations number if assistance is needed when registering their account.

## Step 7:

After data validation, a user profile screen appears with resident information pre-populated. Enter the required information and click Submit.

Note: Reset will change fields back to their default.



**Minol Direct**  
All that counts.

New User Registration

Name:

Address:

City:

State:

Phone Number:

Email Address:

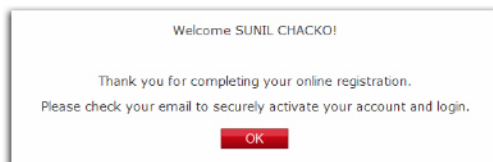
User Name:

Password:

Confirm Password:

## Step 9:

User is notified to check their email in order to activate account. Once OK is selected, they will be logged out of the Web Portal. **\* Remember to check junk or spam email folders if you do not see the activation email.**



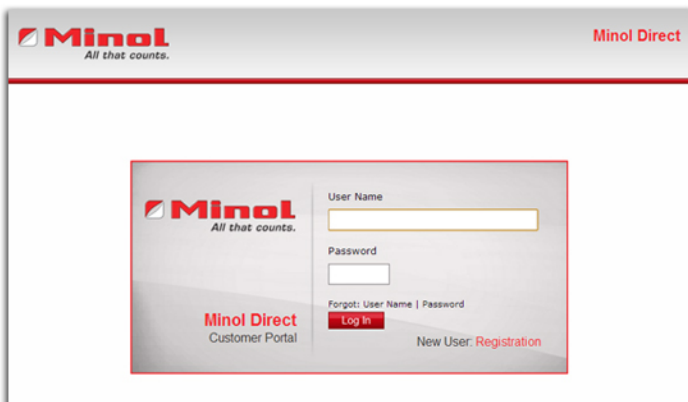
Welcome SUNIL CHACKO!

Thank you for completing your online registration.

Please check your email to securely activate your account and login.

## Step 11:

The hyperlink will bring user to a Welcome Screen. Click "Login".



**Minol Direct**  
All that counts.

Minol Direct Customer Portal

User Name:

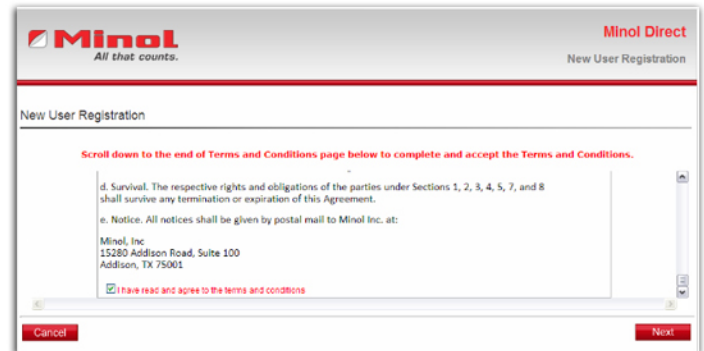
Password:

Forgot: User Name | Password

New User: [Registration](#)

## Step 8:

Read and accept the terms and conditions by selecting the acknowledgment at the end. Then, press Next.



**Minol Direct**  
All that counts.

New User Registration

Scroll down to the end of Terms and Conditions page below to complete and accept the Terms and Conditions.

d. Survival. The respective rights and obligations of the parties under Sections 1, 2, 3, 4, 5, 7, and 8 shall survive any termination or expiration of this Agreement.

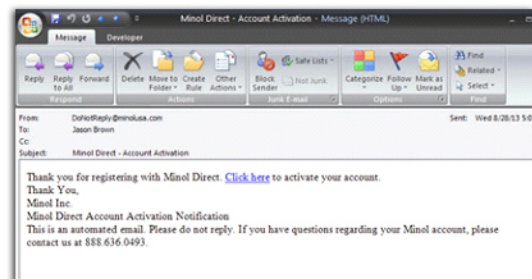
e. Notice. All notices shall be given by postal mail to Minol Inc. at:

Minol, Inc.  
15280 Addison Road, Suite 100  
Addison, TX 75001

☒ I have read and agree to the terms and conditions

## Step 10:

Click on the hyperlink from within the email to activate the account.



Minol Direct - Account Activation - Message (HTML)

From: Doherty@minolusa.com  
To: Jason Brown  
Cc: Minol Direct - Account Activation  
Subject: Minol Direct - Account Activation

Thank you for registering with Minol Direct. [Click here](#) to activate your account.

Thank You,  
Minol Inc.  
Minol Direct Account Activation Notification

This is an automated email. Please do not reply. If you have questions regarding your Minol account, please contact us at 888-636-0493.

For more Information, or help with account access, please contact:

888-636-0493

or

customerservice@minolusa.com